

**CITIZENS SURVEY
JUNE-JULY 2006**

Question	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Comments
Overall, the Falls Church Police Department does a good job of performing it's mission	4	9	2	1	2	Two comments-What is its' mission?
In my personal contacts, the police department has always been helpful	6	6	2	3	2	One comment-Depending on which officer
In general, the police officers and employees of the department treat citizens courteously	5	13	1		2	One comment-Dispatchers are not courteous
The police presence is adequate in your neighborhood/business area	3	5	6	2	3	
The department practices strict enforcement of traffic laws	3	7	3	5	1	
The traffic enforcement is adequate in the city	2	6	1	7	2	One comment-More than adequate One comment-Only because there are so many neighborhood offenders! One comment-There is no traffic in Falls Church! I'm appreciating seeing fewer police on Broad St. waiting for someone to drive faster than legal to pull them over.
A safe and secure environment exists within your immediate neighborhood (you feel safe taking a walk at night)	5	9	1	3	1	One comment-As a female I would not walk alone at night. One comment-Only when I am with my dogs. Homeless and crazy lady on West St. are pain.
	Yes	No				Never Received a Ticket
Getting a traffic citation (ticket) is never a pleasant experience. If you have ever received a traffic ticket from a department officer, did you feel you were treated fairly?	5					13
Have you ever called the department for assistance?	19					

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Question	Ranking of Crimes					Comments
We are interested in what you feel are the most serious law enforcement problems facing our community today. Please rank the following problems in order of seriousness (with #1 being your most serious concern and #8 being the least serious).						
*Crimes against the Person (assault, rape, murder)	5					
*Crimes against property (robbery, burglary, larceny, motor vehicle theft)	1					
*Violation of the traffic speed limits	4					
*Violation of the traffic red lights and stop signs	3					
*Narcotics and alcohol violations	4					
*Domestic/family violence	7					
*Gang activities	8					
*Identity theft	6					
*Other: Vagrancy						
		Worse	Same	Improved	Didn't Live Here	Comments
How do you feel the department has changed over the past five years?		6	8	3	1	One comment-quality of officers, lack of follow-up. You seem to see them always eating at Pizza Hut or shopping.
		Always	Nearly Always	Most of the Time	Not Often Enough	Comments
How often do you think the department employees are sincerely trying to do the best job they can?		5	4	5	3	

Contacts with the Police	Yes	No	CITIZENS SURVEY			
In Falls Church have you ever: (check all that apply)			JUNE-JULY 2006			
*Stopped to ask an officer advice or directions	6					
*Called the police station to discuss a community issue	7					
*Been stopped for a traffic offense	6					
*Reported a crime	12					One comment-suspected crime reported
*Filed a formal complaint against a Falls Church Police Officer/Department						One comment-wrote a compliment
*Stopped to talk with a police officer about a community issue	6					
*Been involved in a traffic accident which required police intervention	5					
*Been questioned by the police and released (other than traffic offense)	1					
*Been arrested						